

# Appuldurcombe Gardens Holiday Park

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## PARK INFORMATION BOOKING TERMS BOOKING FORMS

### FOR YOUR INFORMATION

#### VEHICLES

Please be aware that the park has a maximum speed limit of 5 mph!

#### TOURING / MOTORHOMES & CAMPING

Admittance time 1pm - Departure time 11am

We are only a small site and do not have a holding area. There is only a single road in and out of the site, so please kindly adhere to the arrival and departure times for traffic control. Pitches are booked on a nightly basis from 1pm on arrival to 11am on departure. Maximum occupancy on a pitch is upto 6 people (including infants or babies). We only allow one unit & one car per pitch. Pitching is not permitted before 1pm or after 9pm. If at all possible, please make sure you have breathable groundsheets.

All our pitches have electrical hook-ups and offer 16 amp electricity; please ensure your electrical appliances have been tested before use onsite. In order to restrict the spread of fire there should always be a 3 metre clear space between ancillary equipment on each pitch. Calor/camping gas is available to purchase from reception. The proprietors reserve the right to re-allocate pitches if and as necessary.

#### STATIC CARAVANS

Admittance time 3pm - Departure time 10am

Our static caravans are situated within a walled orchard which is traffic free. There are no pathways to the units as its laid to grass. Therefore: it is advisable to bring some waterproof shoes incase of inclement weather. There is **NO** access for cars into the orchard, a carpark is adjacent to this area and trolleys are provided to transport your luggage to your caravan. Please ask for assistance if needed. The caravans consist of 4 and 6 berth units (2/3 bedrooms). Maximum occupancy in the 3 bedroom units is upto 6 people (including infants or babies). Each unit has a TV with Freeview. Certain statics are fully centrally heated, others have hot air circulation heating in the bedrooms and gas fires in the lounge. All cutlery, crockery and cooking utensils are provided; microwaves are supplied in all units. All accommodation is provided with duvets and pillows, linen is **NOT** provided, sets can be hired if required, please see booking form (If you hire linen, we do not make the beds). Towels, tea towels & oven gloves are **NOT** supplied. The accommodation must be left in a clean and tidy condition when vacated; any breakages or damage to the unit will be replaced or paid for on departure. Lost keys will incur a £10 charge. We reserve the right to charge for any excessive cleaning incurred after your departure. All units are non-smoking. The proprietors reserve the right to re-allocate caravans if and as necessary.

#### APARTMENTS

Admittance time 3pm - Departure time 10am

Our two 3 bedroom apartments (Folly East & Folly West) are situated above the bar/lounge complex and maybe noisy when entertainment is scheduled. Both are accessible via external staircases. They have spacious lounges with a TV with Freeview. Both are centrally heated, bedding and linen is provided. Towels, tea towels and oven gloves are **NOT** supplied. NB: bunkbeds are only suitable for children up to 8 years of age. Both are non-smoking accommodation.

#### ORCHARD LODGE

Admittance time 3pm - Departure time 10am

Our two bedroom lodge is situated within a walled orchard - It has a TV with Freeview and is centrally heated and fully comprehensive, with a modern spacious open plan interior and a sliding door on the main bedroom to aid easy movement. Bedding and linen is provided. Towels, tea towels and oven gloves are **NOT** supplied. Level pathways surround the lodge for easy access. A parking space is allocated close to the lodge. The Lodge is non-smoking accommodation.

#### SWIMMING POOL

18 metres x 7.5 metres. Depth gradual from 1 metre to 1.7 metres

Open from May Whitsun week to Early September.

#### TODDLERS POOL

3 metres x 1.5 metres. Depth gradual from 4 inches to 10 inches

Both are open from 8.00 am to 9.00 pm and tested daily for purity. Only swimming aids allowed. We regret LILLOS, BOATS, LARGE RINGS etc. are not permitted in the pool for safety reasons.

The pool is **UNATTENDED** and parents are responsible for their children **AT ALL TIMES** around the pool area. As a family site, we do request swimmers to be considerate of others whilst using the pool. The proprietors reserve the right **NOT** to open the pool before Whitsun week or after the 2nd week of September.

#### PLAY AREA

Closed at dusk

The play area equipment is only suitable for children up to 12 years of age. Parents/guardians are responsible for ensuring that their children are using the equipment for the use of which it is intended.

The play area is **UNATTENDED**. Parents/Guardians are responsible for their children at all times, as well as their safety and good behaviour. Children must not be left unaccompanied on the play area.

#### BAR & FAMILY ENTERTAINMENT ROOM (Cash transactions only)

The Bar is open from May to the end of September. Opening times vary during the season, please check at time of booking. Entertainment is only offered at peak times. The bar will close at 11.00pm and any entertainment offered will cease at 11.00pm. Children under 14 years are **NOT** permitted in the BAR area - but are allowed in the family entertainment room adjoining the bar; accompanied by an adult. Residents are requested to keep the noise level down to a minimum after 11.30 p.m.

#### CAFÉ (Cash transactions only)

Open according to demand (Evenings only) from Whitsun week to early September. Eat in or takeaway service available. Offering home cooked food with local produce at reasonable prices including vegetarian options. Evening opening times vary during the season, please check at time of booking.

#### SHOP (Cash transactions only)

Open according to demand from April to the end of October for everyday basic essentials. Including fresh bread, milk and daily papers. Before and after this period open at the proprietors discretion.

#### LAUNDRETTE

Situated adjacent to the shop with coin-operated washing/drying/ironing facilities, an additional drying area adjoins the camping field. We regret washing lines are **NOT** permitted in the orchard or suspended from caravans/tents etc. on the camping field. Drying frames for the static caravans are available to hire from reception. The laundrette is **NOT** open before April or after October.

#### DOGS

Unfortunately we do not allow the following breeds onsite:  
Alsatians / Dobermans / Rottweilers / Pit bulls / Staffordshire Bull Terriers.

Camping Field: Dogs are permitted - a maximum of two per pitch.

#### Static Caravans / Accommodation:

Dogs must be over 1 years of age and are 'only' permitted in 'certain' units, a maximum of two permitted. Dogs are **NOT** allowed on the sofa's or in the bedrooms. Dogs must not be left unattended in the static caravans at any time during your stay. They are not permitted in the NON - pet units. If damage is caused to the accommodation by your dog during your stay, compensation will be required. Owners are responsible for their dog(s) actions at all times. Unfortunately there is no 'dog walking /exercise area' on site - information for dog walks is provided on arrival.

Dog payment is not refundable.

#### CALOR/CAMPING GAS

Is available to purchase from reception - exchanging your existing gas bottles. Gas bottles cannot be purchased from ourselves.

#### CYCLING

Cycling is permitted onsite, but in the interest of safety, cycling is **NOT** allowed in or through the orchard/pool area at any time.

#### SKATEBOARDS/ROLLER-BLADES

In the interest of safety, we regret skateboards & roller-blades are **NOT** permitted on site.

#### BBQ'S, FIRE PITS & OPEN FIRES

Unfortunately BBQ's are not allowed in the 'Orchard' static caravan area due to piped gas servicing the static caravans. But you are welcome to use your own BBQ on the grass area behind reception. BBQ's are permitted on the campsite as long as they are raised off the ground. We do not allow fire pits or open fires in any area.

**SPECIAL NEEDS - ACCESS STATEMENT** - Some areas of the park may not be suitable for guests with mobility aids, as there are steps and gradients to certain units. Please mention at the time of booking, and we will be able to advise you accordingly. An Access statement is available from our website, or we can send a copy in the post to you.

#### GENERAL

Visiting relatives/friends are requested to make their presence known at reception. For insurance and Health & Safety purposes, we regret visitors are unable to use the swimming pool. The proprietors reserve the right to refuse or terminate the stay on site of any person(s) causing undue noise/disturbance to others. We also reserve the right to refuse any bookings that in our opinion may be unsuitable, either by reasons of numbers, composition or false declaration.

**Please Note: All our accommodation is NON smoking.**

#### RECEPTION

Reception is manned between 9am - 5pm.

**Late Arrivals:** From 5pm - (latest check-in time is 9pm) Please follow the instructions provided on the door of reception for check-in procedures.